

CONDITIONS FOR TRANSPORTATION BY TRUCK

We kindly ask you (hereinafter referred to as the “customer”) to observe the following points and to ensure that they are complied with vis-à-vis KLH Massivholz GmbH (hereinafter referred to as the “supplier”):

1. SERVICES INCLUDED IN THE TRANSPORT PRICE

- Loading of KLH® - CLT onto the semi-trailer, lashing the load and covering it
- Delivery to the specified address and at the agreed delivery time, considering the tolerances
- Preparing for unloading (lashing and uncovering the load)
- Agreed standing time on the construction site (including one-time movement of the truck for ten minutes)

The following TOLERANCES during the delivery period shall be deemed agreed:

- for distances up to 1000 km +/- 1 hour to the agreed delivery time
- for distances up to 2000 km +/- 2 hours to the agreed delivery time
- for distances > 2000 km +/- 3 hours to the agreed delivery time

Any additional costs caused by the need for additional services will be invoiced at cost.

2. POINTS WHICH ARE THE RESPONSIBILITY OF THE CUSTOMER AND ARE NOT INCLUDED IN THE TRANSPORT PRICE

- Specification of the desired means of transport and availability of the delivery address with the means of transport
- For construction site deliveries, the customer must send an access plan or a route description (GPS data of the construction site address)
- Accessibility of the construction site, unobstructed access to the construction site, if necessary official permits
- Provision of a suitable and approved parking area for the unloading process
- Provision of a suitable and approved area for switching trailers in the event of shuttle traffic, which must be secured in accordance with road traffic regulations (e.g. barrier tape, lighting)
- Provision of suitable lifting equipment (crane) for unloading and handling of KLH® - CLT
- Unloading and moving of KLH® - CLT
- Disposal costs for packaging materials (e.g. plastic film, inserts, screws, etc.) are the responsibility of the customer

If there is no access to the construction site and/or no accessibility, for example due to poor ground, it is the responsibility of the customer to ensure proper fastening. Should this not be the case, the person responsible on the construction site shall be obliged to send an email to logistik@klh.at in which the customer confirms that they will assume all costs for any damage to the truck or the goods. Please note that any damage caused by poor access is the responsibility of the customer without exception (e.g. damage to the neighbouring property).

The customer shall ensure that the goods are accepted at the place of delivery by an authorised and competent person who undertakes and carries out the unloading at the customer's risk.

Any additional costs as a result of non-compliance with the above points shall be borne by the customer.

If required, an inspection of the construction site can be carried out in return for an expense allowance and early notification of requirements.

Up to 150 km flat rate € 150.00

From 151 km € 1.00/km distance from A-8842 Teufenbach-Katsch

3. IDLE PERIODS

The customer shall be charged the transport price and any additional costs resulting from idle periods, reloading or handling times. The transport price for transport with 1 unloading point includes max. 4 hours idle time for unloading (4 hours idle time is also included in the price for special transport deliveries with escort and deliveries with hydraulically steered or forced steered semi-trailers). In the case of combined transports with more than 1 unloading point, a maximum of 2 hours idle time per unloading point can be claimed free of charge. If the unloading activity is started before the agreed delivery time, the idle time starts with the actual start of unloading, otherwise with the provision of the delivery on the agreed delivery date. The idle time ends when the semi-trailer has been completely unloaded. The maximum unloading time is 32 hours.

If necessary, additional services will be invoiced as follows:

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|--|------------------|
| ▪ Additional idle time for standard semi-trailer | € 80.00 per hour |
| ▪ Additional idle time for steered trailers and special transports with escort | € 95.00 per hour |
| ▪ Additional shunting work on the construction site | € 80.00 per hour |
| ▪ Inspection of the access road to the construction site | at cost |

The idle and shunting times shall be recorded on the delivery note and must be signed by the truck driver. Idle time is billed at 15-minute increments.

4. SHUTTLE SERVICE and UNHITCHING (valid only for Austria, Switzerland and Liechtenstein)

If you wish to have SHUTTLE SERVICE or UNHITCHING, please indicate this in your project order. SHUTTLE SERVICE means that on large construction sites "unloaded" semi-trailers are exchanged for "loaded" open standard semi-trailers according to logistics specified by the customer. UNHITCHING means that the semi-trailer is parked on the construction site and collected later, on a day defined by the customer (the maximum parking period is 5 working days).

It is the responsibility of the customer to provide a suitable, approved and secure area according to road traffic regulations (e.g. with barrier tape and lighting) for unhitching or switching semi-trailers. The customer shall be liable for any damage to the semi-trailer that may arise in the period between parking and pick-up times.

For special transport deliveries over 3 m, or for escorted transport, the SHUTTLE SERVICE or UNHITCHING is only possible on request.

SHUTTLE SERVICE or UNHITCHING costs:

- A maximum of 1 hour is included in the transport price for parking or relocating the semi-trailers. Each additional hour will be charged at € 80.00.
- For the trailer idle time, € 75.00 will be charged per working day. This applies from the day following the day of provision.
- Trailer retrieval costs:
 - Option 1:** On the last delivery, the semi-trailer of the penultimate delivery is taken directly from the construction site. Loading is carried out by the customer using a crane (required lifting power 7.5 tons) – 50 % of the regular transport price will be charged for transporting the loaded trailer.
 - Option 2:** The semi-trailer is picked up separately. For this option, an additional regular transport price will be charged for the pick-up of the semi-trailer.

5. OBJECTS OWNED BY THE FREIGHTER

The semi-trailer, the lashing material and the tarpaulins are the property of the freighter. Any unauthorised transfer of the trailer is prohibited. Any damage resulting from unloading activities, waiting times or standing times will be charged to the customer.

Responsibility for the completeness and proper stowage of the semi-trailer's equipment, such as underlays and crusher blocks, belts, edge protectors, tarpaulins, etc., will be transferred to the customer. Missing equipment will be charged to the customer.

6. GENERAL DIMENSIONS & LOADING WEIGHTS TO BE CONSIDERED

HORIZONTAL TRANSPORT BY KLH® – CLT (open, extra wide, extra long)

| | |
|---|--|
| Truck – overall dimensions (excl. cargo): | Length = 22 m, width = 2.95 m, height = 4.10 m |
| Maximum panel size: | 2.95 m x 16.50 m |
| Maximum loading weight: | 25 tons |

HORIZONTAL TRANSPORT BY KLH® – CLT (mega-trailer closed)

| | |
|---|--|
| Truck – overall dimensions (excl. cargo): | Length = 18 m, width = 2.50 m, height = 4.10 m |
| Maximum panel size: | 2.45 m x 13.50 m |
| Maximum loading weight: | 24.5 tons |

HORIZONTAL TRANSPORT BY KLH® – CLT (open special transports with escort, hydraulically steered or forced steered semi-trailers)

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|---|---|
| Truck – overall dimensions (excl. cargo): | Length = 22 m, width = 2.50 m, height = 4.10 m |
| Maximum panel size: | 3.50 m x 16.50 m |
| Maximum loading weight: | 18 – 25 tons (depending on the respective trailer type) |

STANDING TRANSPORT BY KLH® – CLT (mega-trailer closed)

| | |
|---|--|
| Truck – overall dimensions (excl. cargo): | Length = 18 m, width = 2.50 m, height = 4.10 m |
| Maximum panel size: | 2.95 m x 13.50 m |
| Maximum loading weight: | 24.5 tons |

STANDING TRANSPORT BY KLH[®] – CLT (open special transports in Austria)

(only to the federal states of Styria, Carinthia, Salzburg, Upper Austria, Lower Austria, Burgenland and East Tyrol)

Truck – overall dimensions (excl. cargo): Length = 22 m, width = 2.50 m, height = 4.10 m

Maximum panel size: 3.20 m x 15.00 m

Maximum loading weight: 18 – 25 tons (depending on the respective trailer type)

OTHER MEANS OF TRANSPORT on request

7. LOADING SEQUENCE

The loading sequence is usually specified by the customer. However, when loading, the guidelines of the road traffic regulations and specified axle loads on the truck must be observed. For this reason, there may sometimes be deviations from the loading sequence requested by the customer.

For horizontal transport of KLH[®] - CLT with visible surfaces, the loading within a delivery or a package is carried out as follows:

- Slab elements with the visible side facing downwards
- Wall elements with the visible side facing upwards
- Topmost element with the visible side facing downwards (wall elements may be turned if necessary)
- For package deliveries, additionally: the bottommost element with the visible side facing upwards (slab elements may be turned if necessary)

For horizontal transport of KLH[®] - CLT with surface refinement, the loading within a delivery or a package is carried out as follows:

- Slab and wall elements with the visible side facing downwards
- Element directly on element (without inserts)
- Bottommost element with the visible side facing upwards (slab or wall elements with surface refinement may be turned if necessary)

Project-specific deviations in the loading of visible surfaces may occur.

Any deviations at the customer's request are associated with an exclusion of claims for transport and handling damages.

8. POSTPONEMENT OF DELIVERY DATES

The date of a delivery can be postponed without additional costs for the customer up to 15 working days before the delivery date. However, if the delivery date is postponed at shorter notice and thus within 15 working days before the delivery date, the customer will be charged € 75.00 per postponed working day for handling and interim storage costs.

If the postponement for a destination outside Austria takes place at shorter notice than 5 working days before the date of dispatch, € 400.00 will be charged for handling and interim storage costs for every postponed working day.

9. UNFORESEEN EVENTS

Unforeseen events beyond the supplier's control, even if they only have an indirect influence on the execution of the transaction, entitle the supplier to postpone delivery accordingly, or to adjust the transport price to these events.

10. PICK-UP BY THE CUSTOMER

KLH® - CLT is exclusively loaded onto open flatbed trailers, tautliners, or megatrailers (no low loaders or semi-trailers). The transport vehicle organized and provided by the customer for loading must comply with the respective valid road traffic regulations (STVO).

For transports that, due to the panel dimensions, are not allowed to be transported according to the road traffic regulations (STVO), valid special permits must be obtained in advance. The special permits must be presented without being prompted at the logistics office.

All vehicles must be suitable for overhead crane loading and side-loading with a forklift. Closed vehicles must have a functioning sliding tarpaulin, and for panel widths exceeding 2.40 m, an extendable rear portal is required.

Depending on the requirements, one of the following three options of self-pickup can be chosen:

SELF-PICKUP 'JUST IN TIME'

Horizontal and vertical loading possible.

The loading of KLH® - CLT is done element by element and in the production flow immediately after cutting. Therefore, this option is only possible under the following two conditions:

- Timely provision of the transport vehicle with a maximum deviation of +/-1 hour from the specified loading time window.
- Provision of a transport vehicle or WAB frame with sufficient lead time, which can be manipulated by KLH.

Cost per delivery: € 50.00

SELF-PICKUP 'HORIZONTAL'

Only horizontal loading possible.

The KLH® elements are cut to size and temporarily stored outdoors at the KLH site in packages. Loading is done package by package using a forklift or overhead crane.

Cost per delivery excluding package wrapping:

1 package: € 160.00

2 - 3 packages: € 240.00

4 to max. 6 packages: € 400.00

SELF-PICKUP 'VERTICAL'

Only vertical loading possible.

The KLH® elements are cut to size and temporarily stored in the cutting or loading hall. Loading is done element by element using an overhead crane.

Cost per delivery: € 1,050.00

In case of non-compliance with the specified loading time windows or provision dates of the transport vehicles, a flat fee of € 400.00 per commenced day and delivery will be charged to the customer for handling and storage of the goods. A new loading date, which may deviate by several days from the original loading date, will be announced.

ADDENDUM TO CONDITIONS FOR TRANSPORTATION BY TRUCK FOR WIDTH > 3 METRES (SPECIAL ESCORTED TRANSPORTS)

Special transports with a width > 3 metres require additional measures in preparation and handling, and the amount of eventually incurred exclusive costs is only determined after the transport has been carried out. Therefore, additional rules described below apply to these transports:

1. LEAD TIME AND APPROVAL PROCEDURE

A transport with a width of > 3 metres can only be carried out after obtaining an approval and due to the approval procedure, there is a lead time of at least 6 weeks before the delivery for ordering a special transport. The request is made by the carrier to the competent authority, stating the exact data as follows:

- planned delivery date
- exact dimensions of the planned transport
- the weight of the delivery
- the exact delivery address

Please note that after confirmation by the authority, a change of these data is not possible without further action. Changes are only possible in very rare exceptional cases and can possibly only be implemented with a newly selected delivery date or with a renewed application for approval.

No liability can be assumed for the timely receipt of an official approval or an administrative notice as well as for a positive conclusion of the approval procedure.

2. POSTPONEMENT OF DELIVERY DATES

A postponement of the delivery date free of charge is only possible once and under the condition of a still valid approval. In this case, the written notification must be made at least 15 working days before the delivery date and the postponement may not exceed 5 working days.

In all other cases, the costs incurred as a result will be charged on.

Delivery dates are important to us and we always endeavour to meet the agreed delivery times. However, unforeseeable and unplanned events may occur on the route, which is why we generally cannot assume any liability for delays.

3. TRANSPORT PRICE AND EXCLUSIVE COSTS

The transport price communicated by us in advance is regarded as a net price, which includes the following services for the calculated transport distance:

- 4 hours idle time for unloading
- CMR insurance
- approval
- and transport escort

In case of a renewed application for an approval (due to the changes), costs arise which are not included in the transport price and which we will have to charge to you.

Any exclusive costs incurred are also not included in the transport price, as these only arise during the transportation process and can be assessed based on the amount. Exclusive costs include expenses at the time of transportation, for example:

- customs costs or additional authority requirements in city areas;
- traffic-related measures in the case of bottlenecks, bypasses or construction site areas;
- measures due to non-compliance with barriers caused by third parties (road blockades caused by third parties);
- costs that cannot be calculated in advance for possible route inspections, police escorts, bridge calculations or other special requirements resulting from the authority approval, including the resulting traffic control measures.

If exclusive costs have been incurred during transportation, we will inform you of this no later than 2 working days after the delivery date. The costs incurred will be invoiced to you on the basis of the original receipts.